

## Proactive Monitoring and Management or Outsourcing of your IT needs

In today's complex technology landscape, organizations like yours need a proactive and cost-effective solution to manage their systems. By outsourcing your routine tasks to KiZAN's dedicated team of experts, you can ensure that your systems are always up and running, secure, and optimized for your specific requirements.

Whether you need cloud or on-premises support, KiZAN's managed services can help you reduce costs, increase efficiency, and stay ahead of the competition.

## Why Trust KiZAN's Managed Services

We are a leading MSP & Consulting firm with national coverage. With over three decades of experience, we provide 24/7 support, flexible and proven solutions, predictable costs, and a team of technology experts. As an MSP, we leverage our strong Microsoft partnership, our best-in-class monitoring platforms, and our standard operating procedures to deliver optimal results for our customers' IT environments.

## **About KiZAN Managed Services**

- KiZAN currently supports over 100 customers across the United States and internationally.
- We process and respond to over 5,000 tickets per month with a closure rate of 99% for all tickets created in the past year.
- We provide 24/7 support with rapid response and guaranteed SLA's. When needed, issues are escalated directly to our CEO.
- Our Managed Services Support teams are U.S. Based and located in multiple regional markets (current markets: Cincinnati, OH, Albany, NY, New Orleans, LA, Houston, TX, Dayton, OH, Tampa, FL).
- We support small, medium, and large/enterprise clients across multiple technology areas in healthcare, legal, manufacturing, finance
- We are a Tier-1 Direct Microsoft CSP with the ability to resell and bundle Microsoft's Cloud Services and Solutions.

## **Managed Services for:**

- Microsoft 365
- Desktop Management
- Infrastructure and Server Management
- Proactive Monitoring
- Security (MDR, Remediation, Investigation, vCIO Services)

**Experience and Expertise:** KiZAN has been providing managed services and IT solutions for over 30 years. Our team of experienced professionals have the knowledge and expertise to help you navigate complex IT challenges and implement the best solutions for your business.

**Comprehensive Solutions:** KiZAN offers a wide range of managed services, including 24/7 monitoring and support, cybersecurity solutions, cloud-based services, data backup and recovery, and more. Our comprehensive approach ensures that your technology operations are optimized for performance, reliability, and security.

**Customized Approach:** At KiZAN, we believe that every business is unique, which is why we take a customized approach to our managed services. We work with you to understand your specific needs, goals, and challenges, and then design a solution that is tailored to meet your requirements.

**Trust and Reliability:** KiZAN has established a reputation for building trustworthy and reliable relationships with our clients. We prioritize excellence, integrity, and customer satisfaction to ensure that we earn and maintain your trust as a true partner in your success

**Contact Us** 













KiZAN Technologies www.kizan.com (877) 775-7159